

HOUSE RULES

1. These house rules apply to all visitors of events held in the Melkweg or by the Melkweg at other locations.
2. In addition, the General Terms and Rules for Visitors of Venues and Festivals which are a member of the Dutch Association of Music Venues and Festivals (VNPF) apply.
3. Visitors must comply at all times to instructions given by Melkweg staff and also take notice of additional public signs in and around the premises.
4. A minimum age of 6 years applies to our concerts and films, unless stated otherwise. We recommend that visitors under the age of 14 will be accompanied by someone aged 18 or older. For club nights, the minimum age is always indicated on the agenda page of this night on our website. In general, a minimum age of 18 years applies for club nights. Identification is required at all events where minimum age applies. Entry is not granted without valid ID.
5. Each visitor is required to purchase a membership, unless stated otherwise.
6. Melkweg doesn't serve alcohol to visitors under 18. Valid identification is required when buying alcohol. Visitors are strictly forbidden to sell on or pass on alcoholic beverages to persons under 18. Visitors under 18 are not permitted to accept alcoholic beverages and/or consume them.
7. Smoking is not permitted in the Melkweg. The general smoking ban also applies to all electronic cigarette and vaping devices.
8. Melkweg is a safe space and does not tolerate sexual harassment, disruptive behaviour, aggression, racism and discrimination.
9. Visitors may be searched and Melkweg expects full cooperation of visitors in doing so. Prohibited items may be confiscated by security.
10. Melkweg prohibits:
 - a. Possession or use of hard drugs,
 - b. Dealing in both soft and hard drugs, and other goods such as tickets,
 - c. Possession of weapons, dangerous/sharp objects, laughing gas, markers, stickers or other objects or substances deemed to cause a disturbance and/or nuisance,
 - d. Committing theft or vandalism
 - e. Unauthorized use of professional cameras or recording equipment,
 - f. Unauthorized distribution of leaflets or other promotional materials in and around the premises,
 - g. Taking glass bottles, with or without content, off the premises,
 - h. Bringing own consumptions,
 - i. Bringing medicines without a doctor's prescription
 - j. Animals on the premises.
 - k. Crowd surfing and/or stage diving
 - l. Sports and motorcycle clubs affiliated clothing
 - m. Wearing flip flops (for safety reasons)
11. The use of lockers and the cloak room is at the risk of the user. Liability of the Melkweg is at all times limited to €150 per deposited item (including contents).
12. In the event of losing a cloakroom receipt or locker key, the Melkweg will make effort to find the item in question after closing or at the end of the event. If the cloakroom receipt or locker key cannot be presented, the Melkweg is in no way liable for any consequences that could arise. The Melkweg is authorized to charge visitors for any incurred replacement costs.
13. Unclaimed property is kept in the Melkweg up to 14 days after being handed in. After this period, the Melkweg reserves the right to dispose of the found items. Valuables are handed over to the police.
14. Melkweg only accepts liability for harm suffered by visitors (incl loss and theft) or injury inflicted upon visitors which is a direct result of gross negligence on behalf of the Melkweg and/or its staff. Nor does Melkweg accept liability for harm suffered by visitors due to reasons beyond its control (force majeure).
15. Any damages incurred are recovered from the perpetrator.
16. Visitors may be exposed to volumes above the 83dBA level. Melkweg strongly recommends visitors to wear ear protection. Ear plugs are available at the cloakroom. Visitors carry full responsibility for the protection of their ears.
17. Melkweg is equipped with camera surveillance. Visitors agree to being recorded on film.
18. Visitors in violation of our house rules will be denied entry for a certain period of time by means of a local ban. Visitors are not entitled to restitution of the admission fee. Any visitors found in severe breach of the rules will be turned over to the police and prosecuted.
19. We ask you to be considerate of our neighbors when entering and leaving our building. Try to avoid noise disturbance at all times.
20. In some cases we record our programs and their visitors (both video and sound recordings). When you visit the Melkweg, you grant us permission to make and distribute these recordings and you waive the portrait right, without us being liable to pay any compensation for this.
21. If additional provisions because of COVID-19 apply, we will communicate them via www.melkweg.nl